

FAMILY SERVICE CENTRE

2022-2023

68TH

ANNUAL REPORT

FAMILY SERVICE CENTRE

EUCCHARISTIC CONGRESS BUILDING NO.III,
5, CONVENT STREET, MUMBAI – 400 001.

TEL:+91-22-22021432 / 9819020112

Email: director@fscmumbai.org / director.fscmumbai@gmail.com

Web: www.fscmumbai.org



@fsccolaba



@familyservicecentre



Managing Committee

- | | | | |
|---|--|----|--|
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Member |
| 2 | Ms. Sabeena Gonsalves
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Member | 15 | Ms. Nirmala Fernandes
Director (<i>Retired March 2023</i>) |
| 8 | Fr. Emmanuel K.T.
Member | | |

THE FAMILY SERVICE CENTRE TEAM

Director

Ms. Nirmala Fernandes

Deputy Directors

Ms. Avanti More Ms. Sheetal Rebello

Program Officers

Ms. Vanita Salunke	Ms. Minal Rodrigues	Ms. Sanober Shaikh	Ms. Hema Garea
Ms. Anupriya Shah (<i>Resigned May 2022</i>)	Ms. Indira Ulhas (<i>Resigned April 2022</i>)	Ms. Neeta Phale (<i>Joined September 2022</i>)	

Administrative Staff

Accounts Assistants

Ms. Sujata Manerkar	Mr. Vitu Thakur (<i>Resigned August 2022</i>)	Mr. Ravishankar Varne (<i>From September 2022</i>)
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Office Assistant

Ms. Swapnali Gund (*Joined September 2022*)

Community Health Workers

Para Professionals Ms. Triza Fernandes Ms. Pradnya Chawle Ms. Prema Gabru

Balwadi/Study Class/ Tailoring:

Ms. Meera Jadhav	Ms. Vandana Bhosale	Ms. Ahmed Shaikh
Ms. Flevina Gonsalves	Ms. Pramila Darja	Ms. Kausar Shai
Ms. Shakuntala Mourya	Ms. Padma Gaikwad	Ms. Anita Yadav

VISION - Empowering the family, the core unit of society, by creating an enabling and supportive environment, providing counselling and developing positive human values.

MISSION - To be leaders in sustainable and replicable best practice model of alternate care in India, with interface between various stake holders.

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Chairperson's Message

"It gives me immense joy to pen a few words of gratitude for the FSC team for their selfless service and being a ray of hope to all the children, women, youth and various stakeholders. It is not so much the biological bonding that makes a family. But the person who reaches out and is available when you need makes one experience the real family.



Family Service Centre during these last 68 years have aimed to empower the family by creating an enabling and supportive environment. As you read this annual report you can see the magnitude of work undertaken with dedication both as non-institutional services such as scholarship, foster care, Adoption and community outreach through strengthening the youth group, ANC, PNC, RCH programs with women, balwadi and support classes for children, and various other initiatives of community development at Colaba and Uttan.

Ms. Nirmala Fernandes through her leadership has given guidance and direction to all the works undertaken. Her mentoring skills and confidence in the capacity of the staff has helped in creating the second line of leadership of two Deputy Directors. My sincere gratitude to Ms Nirmala for all the contributions and wishing her a fruitful and healthy retired life.

Thanks to our deputy directors Ms. Sheetal Rebello and Ms. Avanti More, All staff members who through their team work and dedication have reached out and made a difference in the life of so many people. The foster parents, donors and well wishers for all assistance, support in partnering and collaborating with FSC initiatives.

I thank the managing committee for their valuable guidance and support.

FSC has done a lot and there is a lot to do. May each of the staff, stakeholders and well-wishers be a beacon of hope in bringing about love, unity and bonding in families, education, good health and care for children. My best wishes and God's blessings in all the works".

Dr. Lidwin Dias

Chairperson

Through the Director's Lens

In this my year of retirement, I recall my journey as Director at Family Service Centre as ever engaging and challenging but nevertheless, a beautiful one! At the outset, I take this opportunity to express my sincere thanks and gratitude to the Managing Committee of Family Service Centre for their unfailing support, guidance and encouragement, all along the way.

I am indeed thankful for the wonderful team of Staff Members both at Colaba and Uttan, including our Community Health Workers, for their dedication, commitment and hard work, thus ensuring the quality and continuity of the varied Programs of Family Service Centre.



Sincere gratitude to all our Donors, Sponsors and well-wishers, several of whom have been with FSC for decades....for their invaluable support, assistance and deep appreciation of FSC's various Non-Institutional Services focusing on children, women and the community at large. Thank you Wide Horizons for Children, Ms. Debbie Mansfield, Ms. Eileen Minnucci and the entire team at WHFC; Chance of Life, Ms. Rita Steinau and the Committee Members of COL; Ms. Iris and Mr. Max Romer, for being major partners with FSC over the years.

Thanks to Ms. Frida Svensson, Dr. Anju Goel, Mr. Govindrajan, Dr. Sarat Donepudi, Mr. Samir and Ms. Priya Subberwal, Dr. Geeta Balakrishnan, Lifeline Pharma, Mr. Shreyas Mehta and Dr. Nilima Mehta, Mr. Kiran Kamath, Mr. Rahul and Ms. Anisha Johri, Dr. Dua, Ms. Purnima Mirchandani, Dr. Rehka Solomon, Ms. Farhat Jasani, Ms. Sangita Gala, Ms. Gitanjali Rohokale, Ms. Salomi Ghiya, Ms. Vera Merwanji, Ms. Sarita Patel, Dr. Hartmut Goldstein, Mr. Rahul and Ms. Gauri Pradhan, Mr. Ferris Virani, Ms. Birgitt Courault, Mr. Gautam Broota, Searock Fisheries, Ms. Yamini Jhala, Mr. Prasad Kadam and Amaya Textiles who have also been with FSC over the years. Our sincere gratitude to all.

Ms. Sangita Rajesh Gala, a dedicated Foster Mother of FSC, besides providing a loving home to infants when placed in her family care, is also actively involved in the Agency Programs of Educational Sponsorship and Community Outreach. With the assistance of Shri Tokarshi Velji Vaghani Manav Rahat Nidhi Trust and several well-wishers, many students have been assisted through the regular Educational Sponsorship program of FSC; so also, several received assistance in pursuing higher education in the fields of medicine, IT and other fields of study. She has often arranged for donations in kind, much appreciated by the families in the community. For the numerous activities held for children and women during the year, Ms. Sangita has often facilitated a connection with several talented resource persons who in turn have shared their skill and knowledge with our students and women in the community.

FSC is indeed very grateful for her continued support, dedication and commitment. Ms. Jyoti Chowdhary, Ms. Punam Khuman and the dedicated team at Smilz Organisation, Nishkam

Seva Trust have over the years, come to be a large and valuable network partner of FSC for which we are indeed grateful. They have regularly conducted creative programs for children and women including Art, Craft, English speaking and others. Children from our communities at Colaba and Cuffe Parade enjoy the various interactive activities held especially during festivals and the vacation camps organized by FSC. Through teaching women in the community, the art of making decorative envelopes, pouches, paper and cloth bags in a variety of designs and other such items, the women, largely housewives, are members of the “Udaan Project” and feel empowered as they are now able to actively contribute towards their family expenses through their earnings from the finished products, marketed largely by Smilz.

A special thanks to all our foster families who care for our little infants placed by the Child Welfare Committee in the safe custody of FSC for further rehabilitation. The love, care and most importantly the individual attention that our children receive in the foster homes is immeasurable.

The Taj Group of Hotels, Colaba has been associated with FSC since 2005, providing nutrition to TB patients as part of our Community Outreach Program. We are indeed pleased to be part of their present initiative of ‘Adopt a Neighborhood’ thereby sharing of their valuable time and expertise in varied fields, to benefit our children and families in the community.

While my journey with FSC comes to a close, the journey of FSC will undoubtedly continue, reaching out and touching many more lives with the dedicated work it undertakes through its varied services. My very best wishes

Ms. Nirmala Fernandes

Introduction

Family Service Centre is a non-profit organisation that works to assist families that are experiencing difficulties through its non-institutional programs. FSC was founded in 1955 and is currently in its 68th year of operation. The organisation has been a trailblazer in championing the "Non-Institutional" approach to child protection and rights. The organisation seeks to do this through a variety of developmental initiatives that are all geared at uniting the community as a whole. The neighbourhood has significantly benefitted through its various programs.

FSC WORK AREAS:

Educational Sponsorship

This year, FSC sponsored 437 students through the sponsorship program, encouraging them to complete their studies or vocational courses in order to seek work possibilities and contribute to improving their family conditions. They are encouraged to participate in additional programs for children and women, such as Balmandal, Balwadi, Study Class, and Self Help Groups. The assigned program officer monitors the child's development in academics, extracurricular activities, and social behaviour in natural situations by visiting their home and school.

Case Study:

17 year old Nahida receives support for educational needs from FSC since 2017. She lives with her family in the Colaba community. Her father is a daily wage worker and her mother works as a volunteer at Family Service Centre. Nahida is regular with her monthly counselling sessions with the social worker and as times passes she has become vocal and expresses her guidance needed from her social worker regarding career, adolescent understandings, etc. Her sister Shama has also followed her sisters footsteps and attends balmandal activities and camps. Nahida has opened up and build her confidence as she volunteers for medical camps and earns small stipends contributing it towards her own expenses and supporting the family in small ways. She loves embroidery work and also takes small orders for henna artwork during occasions. FSC is proud of her stepping stones towards building her confidence and growing through counselling and sponsorship.





Success story:

Harshita lives in, Colaba, with her family. She has been getting financial aid through a sponsorship arrangement since 2017, when she was in the tenth grade. She has now completed her bachelor's degree in Banking and Insurance (BBI). Her mother works as a domestic helper while her father is a photographer. Both are straining to pay for their three children's education. Harshita does well in academics as well as athletics. Harshita was occasionally mentored and inspired by her social worker. We enrolled Harshita in a beautician course and her elder sister in a BFSI (Banking, Financial Services, and Insurance) course as FSC collaborates with Kotak Education Foundation.

After finishing the training in 2021, she began working at Hair Express (Javed Habib) and earned Rs. 4000/-. She also worked on acquiring individual clients in order to supplement her income. She was able to save some of her earnings and attend an Advance Beautician training via the Urban Clap Company. It was a 45-day course for which she used her whole savings of Rs. 15000/-. She successfully completed her training and obtained a diploma of advanced beautician course from a well-known company. She is now taking personal orders and is certified to provide spa treatments. Harshita has matured in her career development; she is responsible for herself and her family. Her grooming skills and approach have improved as a result of the training. She has learned to value money and has worked hard to shape her profession.



Visit by Sponsor:

Ms. Rita Steinau from Chance of Life, Germany, visited the Centre in October and met with ANC/PNC women from the Colaba community and Tailoring project girls. The interaction between sponsor and beneficiaries was excellent. Ms. Steinau later visited an Adivasi Pada in Uttan, where the sponsored girls reside.

Higher Education:

A rising number of sponsored students at FSC have over the years demonstrated interest in and aptitude for pursuing higher education in a variety of professions, including engineering, medicine, nursing, information technology, and others. Because the expenses are exorbitant, FSC appealed to sponsors and thereby succeeded in helping a number of deserving students.

We are thankful to Ms. Sangita Rajesh Gala for raising funds of Rs. 2,86,581/- towards higher education of students. FSC made arrangements for the amounts to be transferred directly to the students' respective educational institutions. Their streams of study varied, namely; B.Sc in

Computer Design, Bachelors in Pharmacy, Physiotherapy, Diploma in Information Technology and Company Secretary.

Success story:

Since 2014, Anmol has been a part of our sponsorship programme. He adjusts his schedule such that the majority of his hours are spent studying because he is diligent and puts forth a great deal of work. He is presently pursuing his FY Bachelor of Commerce. His mother, who accompanies alongside for counselling, says that she takes out loans to pay for his expenses because she doesn't want her son to fall short given the work he puts forward. He talks about his goal of being a chartered accountant someday.



His social worker encouraged him to apply for further study and to find out more information if he was truly interested through his continued counseling. He enlisted the help of the social worker and his mother, and they engaged in a thorough discussion on how to support his pursuit of higher education. Given his outstanding performance in the 10th and 12th grades and success in passing the entrance exam on the first try, he was given a sponsorship of Rupees 68,000 for his CA foundation course by Ms.Sangita Rajesh Gala. Anmol thanks FSC for inspiring him and helping him get one step closer to fulfilling his dream.

Success Story:

Laxman is a 19-year-old boy pursuing his bachelor's in commerce and is under our sponsorship program. He is extremely hardworking and someone who is eager to learn and adapt to new things. Even during the lockdown he did not waste his time and enrolled in various online courses to gain knowledge. After the social worker's intervention, it was found that he was interested in being a company secretary but considering his financial situation he put it aside. The social worker knew his potential and pushed him to learn more about the course, he enrolled for the entrance test and successfully cleared it in the first attempt without any outside coaching. The social worker approached donors to sponsor Laxman's higher education and we are pleased to share that Ms. Sangita Rajesh Gala has come forward to extend financial support to a deserving student.

Bal Sangopan Yojana (BSY)

The natural environment for a child to grow up in is a nurturing family. Experience and research have shown that growing up away from parents and family, in a residential facility can leave behind a long lasting trauma, pain, grief and irreparable scars.

While institutional care is the most common type of alternative care provided by the State, this approach, worldwide, is gradually being replaced because of a strong conviction that the Right to Family is one of the most basic rights of a child. **FSC with its firm belief in the Non**

Institutional Alternative Care approach, with a view to Family Strengthening, provides both Kinship Care and Foster Care services for children in difficult situations.

Kinship care is the spontaneous arrangement of care for a child within his or her extended family, and it represents the primary response to children outside parental care. Kinship care often protects child's identity through the preservation family relationships, cultural norms, and social networks. Foster Care provides temporary substitute care for children, whose parents are unable to care for them due to illness, death, desertion of one parent or any other crisis situation.

The Bal Sangopan Yojana, a Maharashtra state government foster care scheme, is being implemented by Family Service Centre since 1994. The main objective is to provide counseling and financial assistance to the families in crises for their holistic development.

Following an in-depth assessment by the social worker, the child is ideally placed with (her or his) extended family or with a close member whom the child is familiar with. In collaboration with the Department of Women and Child Development (DWCD) and the Child Welfare Committee (CWC) in Mumbai, FSC has continued to help 40 children under this programme in order to meet the requirements of the family during tough times.

FSC presents new applications for assistance and renews old cases before the CWC for review, in accordance with the DWCD. This year BSY children received the much awaited enhanced allowance of Rs. 1100/-, and the implementing agency's administrative costs were Rs. 125/-. The BSY program is presently adapting new ways to make the process smooth by introducing computerization of data. All data from organizations is now gathered online via Google forms. So also, DWCD arranges for direct money transfers to the children's account.

Research:

India Alternative Care Network (IACN), a Delhi based organization is dedicated to the cause and promotion of Non Institutional Care and thus its members representing agencies across the country that provide similar services, conducted a study on Fostering and Kinship Care in the Indian context in the month of November 2022. Since FSC has been implementing the BAL SANGOPAN YOJANA program for over two decades, IACN requested our participation in the study by contributing to individual case studies. Along with the program officers, Ms. Aditi Dikey from the IACN visited the residences of two BSY beneficiaries to meet with the family members and conduct interviews. The families, assured of confidentiality, were welcoming and forthcoming with their information

BSY Case study:

Kunal is 17-year-old and along with his brother and grandma, he resides in Chinch Bunder, a neighbourhood in Dongri. T.B. caused his mother's death in 2012, and after she passed away, the father abandoned the family. Kunal's grandmother and aunt then assumed custody of him and his sibling. In the beginning, Kunal's grandmother and aunt both did 'zari' work and stitching, and their earnings were used to pay for household expenditures. Although Kunal had no interest in continuing his education, his aunt and grandmother urged him to do so in order for him to concentrate on his studies and find steadiness. His grandmother frequently grumbled and was concerned about his lack of enthusiasm in school. The social worker assisted him and gave him advice on his education, behavior, hygiene, and career. As they faced a financial crisis during COVID-19, this difficult period helped him to understand the value of money again. He made the decision to put a lot of effort into his studies in order to get his family's finances under control. He has now completed his tenth grade with decent grades and applied for college as well.



Adoption

A link that involves creating a family through nurturing, and is a journey of faith from beginning to end.

FSC has been a pioneer in the field of adoption since 1962. Since 2015, the adoption procedure has been channelled through CARA, a government statutory entity that works in the best interests of children. FSC's concern is to find a suitable family for the child while also assisting in the counselling and rehabilitation of the birth mother.



This year, 13 children have found forever homes. The waiting period for parents continues to be long which often poses a difficulty. FSC held a meeting for PAPs nearing a child referral and the programme officers at FSC gave a detailed presentation, outlining the process and providing clarifications where doubts expressed.

During Adoption Awareness Month in November, FSC team and student social workers visited hospitals and police stations around Mumbai and suburbs and enlightened the staff on legal adoption procedures. Ms. Anjali Jinsiwale, a foster mother of FSC assisted in the printing of the posters created to raise awareness.



Family Meet

FSC'S Annual Family Meet'23 was held on January 28th after a long gap owing to COVID-19. The evening included activities organised by Ms. Delice Mascarenhas for parents and children, a discussion led by Ms.

Waheeda Sayyid, and stalls set up by 'Udaan'-Smilz group, 'Anudeep' by Deepali Bhosale, as well as games for kids. Singer, Kabir Upadhyay then performed some comforting live music to close the evening. Parents and kids alike had a good day and left with some fond memories. The event provides an opportunity for older adoptive families to meet and interact; so also it assists prospective adoptive parents by their meeting with a whole group of people who have chosen a similar way forward.

Family Foster Care:

FSC continues to be supported by our foster homes, who offer a loving environment for our children before they meet their parents. Families welcome a new baby at any time and make every effort to care for the assigned child in terms of care and health, as well as to provide FSC with regular reports on the child's progress. Our foster families' dedication and regular interventions have assisted in creating more awareness on family foster care, thus establishing



a welcome concept in the field of adoption.

This year the Maharashtra government introduced the Government Foster Care Scheme with a view to promote fostering of children, especially those older, in institutional care till the age of 18 years. It is indeed a very encouraging and positive step in providing a family environment to the children, a place where they can grow. A joint meeting of government representatives and

agencies was also held with the motive of discussing how fostering awareness can be created and how general guidelines on the scheme can be initiated. All of FSC's foster mothers have successfully registered on the government portal.

Community Intervention at Colaba, Cuffe Parade and Uttan

Programs for children: Balwadi

The commencement of the new academic year marked the distribution of uniforms to the children. Our lesson plan included topics on numbers, alphabets, fruits, vegetables, cars, shapes, rhymes, art & craft activities, drawing, and general knowledge. In addition to academics, teachers also emphasized personality development, teaching students proper etiquette and manners, among other things. The teacher used a variety of methods to teach the students, including action songs, workbooks, films, etc. Their program included a variety of various exercises.



National and international holidays were observed. One of its main advantages is that special days help spread awareness of significant topics and occasions. FSC also schedules additional developmental events for children throughout the day.

Social workers and teachers do quarterly evaluations with children. At the conclusion of the school year, FSC gave out "Appreciation Cards" that included a summary of the student's overall performance.

Children had a lot of fun during the various festivals that were celebrated throughout the year. Holi, Raksha Bandhan, Diwali, and Christmas were all celebrated to help them develop a sense of national pride and respect for other religions. Children dressed as freedom fighters to commemorate India's independence and Republic Day.



FSC has kept up its networking with the Toy Bank organization; once a month, a representative from the organization visits our premises and plans various kid-friendly activities using the toys that have been donated by them.



CASE STUDY:

A four-year-old kid named Vivon attends school in Balwadi, Uttan. He was unable to sit still and was constantly restless, unlike other kids. Furthermore, he was prone to biting other children. Balwadi instructors suspected a problem. He would lean over the paper during class activities and do the assignment. The instructor also observed that he avoided eye contact. His parents confirmed that he was doing the same thing at home when the teacher spoke to them. Being unsure of how to counsel, the parents started to get worried.

After receiving counseling, the parents decided to consult an eye doctor because night blindness runs in their family. According to the physicians, Vivon might have an eye problem, but it was difficult to determine because it was still too early to tell and he was unable to talk well. He can only be fully evaluated after he turns 6 years old. Now that they had seen a doctor, the parents felt more at ease. When Vivon disturbs other students in class, the balwadi teacher pays closer attention to him and attempts to calm him down. Although it is early to draw conclusions, the parents feel more at ease knowing that the issue has been handled and tiny positive changes have been noticed.

Balmandal:

The Balmandal group consists of children between the ages of 5 and 17. The weekly gatherings give children a chance to socialize with one another, contribute to value education, take part in games and other enjoyable activities, and express their creative abilities during the many sessions that are held. A total of 117 children are part of our Balmandal group at Colaba, Ambedkar Nagar and Uttan.

- Awareness session on health, behaviour, personal safety, and body changes etc.
- Balmandal children tied Rakhi to our silent warriors who protected us during pandemic crisis. They visited police station and tied Rakhi to police officers, local doctor near their community and BEST bus staff.
- Diwali Dhamaka was held for children during Diwali vacation. Various activities were held including collage pop art activity, zentangle art workshop, Museum visit and attended session on origami, stone tool demonstration, plantation, and state wise rangoli art, museum on wheel, coloring, diya painting, Yoga and meditation session.
- Children participated in a sapling plantation campaign organized by Emerald Sustainable Foundation on World Environment day. They gained practical experience of planting



saplings, had a closer look at Mother Nature and became more aware about protecting nature and its need.

- On the occasion of International Yoga Day FSC organized yoga session for children with the help of Smilz NGO, and expert Yoga teacher Mr. Devendra Sharma was invited to conduct the workshop.
- Celebrated Independence Day and Republic day and conducted the rally and prepared posters for the same. Art and Craft activity conducted by Smilz along with 115 children.
- Chhatrapati Shivaji Maharaj Vastu Sangrahalay collaboration for various activities like butterfly workshop, rangoli workshops, folk art and cultures workshops, etc
- Collaboration with Arpan to celebrate Child Safety Week at Uttan, to sensitize children for their own safety.



Study Class:

The study class program was initiated keeping in mind the challenges faced by children in not having sufficient space at home as the study class provided that space and attention given by professionals. A total of 45 children were enrolled this year. Along with this, celebration of important days to create awareness and bringing children closer to knowing their roots and celebrating important days is a part of study class syllabus and regular assessments.



This year Ratna Nidhi Charitable Trust donated a book stand along with 70 story books and novels to engage our youngsters in valuable education in their free time.

School Intervention:

FSC maintained its educational intervention with students aged 10 to 14 at St. Joseph High School, Uttan, and Sau.Ushadevi Pandhurang Waghe High School. This year, FSC worked with the remedial group of 7th and 8th graders at Holy Name High School. The classes got the name 'Fun-Class' in order to initiate and conduct sessions with children on life skills and fun-based activities via (art & craft therapy). The goal was to assist them in their daily lives by teaching them discipline, accountability, and growing up to be responsible citizens. FSC also gave individual counseling to children who needed it. This was further branched out as 'Convo-Care' which means care through conversation for children in need of personal counseling to address their behavioral issues, conflict with families, friends etc.



Programs for women:

Ante Natal Care & Post Natal Care (ANC & PNC)

This year, the ANC/PNC programme benefited 80 women in Colaba and 140 women in Uttan. In Uttan, the initiative was expanded to include one more community of Patanbunder, in addition to the fisher folk communities of Navi Khadi, Bhotodi Bundar, and Bhatebunder. As part of the ANC-PNC program, the Program Officer and Para Professional Social Worker regularly visited the women's homes. Along with providing nutrition supplements, knowledge inputs were shared with them and their families. Further, through whatsapp, twice a week videos were shared with the group on care during and after pregnancy. Monthly offline group-meetings with women were held wherein they were encouraged to share their concerns and experiences, which proves very beneficial to all as each has a different experience.



Self Help Group:

SHGs, or Self Help Groups, began with the goal of establishing saving habits in members of the community. FSC has established a secure space for women to come forward and discuss their concerns. There are now 7 Self Help Groups operating in the community. Monthly meetings are held with the social worker

Throughout the year, various programs for women are organized. More than 100 women participated in programs such as Haldi kumkum and Women's Day. During the meeting, the emphasis was on breaking their boundaries and not limiting themselves. They have to acquire new skills. They attended a workshop on stress management, saving, spending time with children, dealing with difficult situations in the family, and resolving group conflict.

They have progressively become steadier, and the women have begun to bond effectively.

Students from Nirmala Niketan, College of Home Science conducted a workshop on food adulteration with the women. This session was attended by approximately 40 ladies. In honour of Breast Cancer Awareness Month, FSC collaborated with D. S. Research Centre in October to provide an instructive awareness workshop about the illness to women.



A small celebration on Women's day

Program for Newly Married couples:

In Uttan, after the wedding season in December, FSC held the annual program for newly married couples. Over 20 couples participated in the full day event. Through various exercises and games, an in depth discussion was conducted on several themes such as the significance of sharing and communication in a relationship, decision making, trust, children, and finance. A session was conducted with in-laws as per the suggestion by newly married couples.



Adopt a Neighbourhood:

As part of the community outreach program, FSC and TAJ Group of Hotels launched a new



initiative, namely; 'Adopt a Neighborhood'. 35 volunteers of Taj Group of Hotels organized a New Year's Eve celebration for 140 youngsters, who heard live music by Mr.Dhruv Singh, played musical chairs, and danced the evening away. Autism awareness workshops in the community and

Christmas celebrations with the children were also held. We extend our gratitude towards Ms. Shalini Jonas, Mr. Sandeep Gore, Mr.Satish Kolte, Mr. Hemant Jaiswal, Mr.Vijendra Singh and their team for the initiative and putting up the delightful events.

Family Health:

As part of family health, FSC conducts lane meets and street plays for community women and men on issues faced by the family in everyday lives.

FSC organized a seminar on Family Planning in partnership with the Family Planning Association of India. More than 60 women and girls attended this session to learn about the necessity of family planning and life skill education. World Animal Welfare Day, Arthritis Day and World Menopause day was also celebrated to create awareness among the women.



Rubaroo (Breaking Silences Foundation) conducted a series of sessions for creating awareness on child abuse; initially for children as a group, a joint interactive session for children and parents followed by individual meetings with children. The response of both children and parents were positive. They further

conducted a 4-day Self-Defence program for the children. FSC is thankful to Ms.Sangita Rajesh Gala, Mr.Arvind and the entire team of Rubaroo for organizing such an informative workshop.

Medical Camp:

Students from Nirmala Niketan College of Social Work organized a free medical camp for neighbourhood residents as part of St. Elizabeth Hospital's centennial celebration. More than 250 patients benefited from individual consultations with specialized doctors in the field of Nutrition, Gyneacology and Tuberculosis and some were also referred for additional treatment. The medications were provided at no cost.

RUSA's generous support to a successful health camp is greatly appreciated by College and FSC.



Mental Health Awareness:

Sisters Living Works is an NGO in India dedicated to suicide prevention. FSC partnered on an interactive session for women and youth living in Uttan and Colaba. Participants discussed their worries and gained an in-depth awareness of the relevance of mental health and suicide prevention.

Along with this, Dr. Syeda Ruksheda, Psychiatrist and Psychotherapist along with Dr. Payal Ubale, Occupational Therapist conducted a workshop for FSC'S staff and Para Professionals on how to identify behavioural problems at a young age and activities that would keep children engaged during class.



Career Guidance Session:

FSC organized a Career Guidance session for youth wherein around 50 youngsters benefitted. It was an engaging session in which the students asked various questions and cleared their confusion about career choices and possibilities for employment.

T.B. Project:

Family Service Centre has been helping needy T.B. patients with nutrition for several years; thrice a week 40 patients with the support of Taj Group of Hotels and the assistance of Wide Horizons in enabling us to implement the program, at the Colaba Public Health Centre, PHC. This year, as part of the government **Nikshay Scheme (TB Mukht Bharat Abhiyaan)**, FSC has successfully completed 6 months of providing nutrition packages at Maruti Lane, CST for 20 patients and continuing for another 6 months now. FSC aims to extend providing nutrition to 25 patients for 6 months at Duncan Road Dispensary.



Patients are provided with information on the illness, how to prevent it from further spreading especially among family members as this is a common problem, the importance of completing the entire course of their treatment, the need for adequate nutrition and maintaining hygiene. FSC celebrated milk day and egg day with the patients and gave them information on how egg and milk are added supplements to their list of nutritious food and consuming it along with medicines would aid in recovering and maintaining stable health. We are thankful to Ador Welding Ltd. and Ms. Sangita Rajesh Gala for sponsoring nutrition food packages for 20 patients.

Vocational and Skills Training Program:

Tailoring vocational training is provided at the FSC community centre, which is located within the community.

FSC reaches out to women in communities to help them enhance their skills thereby enabling them to take a more prominent part in the family or community.

'Udaan' Project:

The 'Udaan' initiative, a team effort of FSC and Smilz Foundation, portrays the determination of women to create something with their own skills while also supporting their families. The project is ongoing and this year women received several orders for key chains, woolly pouches, raw silk pouches, bags, and other items.



Women's participation is a tremendous motivator and Smilz, who work diligently to come up with new ideas, teach women to make new products, and assist with marketing the product, ensuring that women's income generation continues. This project engages 35 women.



Seeing the enthusiasm of the community women, FSC partnered with Ms.Sangita Rajesh Gala and her team for an advanced step in elevating tailoring skills, offering women a certification course 'We Master Pattern Making'. A total of 35

Ambedkar community women attended the 3 months training workshop at World Trade Center. Ms.Bhavni Parekh who led the program, is a strong supporter of the cause of women's skills development.

Tailoring:

With an easing in the Covid restrictions, the tailoring class in Colaba and Uttan resumed as several more women were keen to learn. This was made possible by the addition of 2 more sewing machines sponsored by WHFC. The women were keen to be part of the FSC Udaan Project which enabled them to earn an income. The lockdown and consequent loss of income resulted in financial difficulties for most families in the community.



This project provided assistance to 30 women and girls. They went to the class three times a week in the afternoon for two hours.

Some girls/women did not have a sewing machine at home, therefore they spent extra time at FSC's Uttan Centre practicing.

The paraprofessional and student social worker worked with them individually and in groups, and they attended a seminar on the significance of saving and family relationships.



The majority of the girls are employing their tailoring talents and earning money by sewing clothing at home.

Duster making:

The duster-making project assisted women in earning an income for themselves and their families. Post the COVID-19 lockdown, as things settled down, the limitation on visiting Taj Wellington Mews was eased, which contributed to a rise in duster orders. This project involves 15 women, and approximately 7000 cloth dusters were prepared providing a good source of income for the women. The raw material was obtained directly from Taj Mews, and the finished product was then delivered to them.

Tata Mumbai Marathon (TMM)

The Tata Mumbai Marathon was held on January 15, 2023, following a long layoff owing to Covid-19. TMM is an event that has assisted numerous non-profit organizations in raising finances and spreading awareness for important social causes.

Ms. Anisha Johri, a member of our committee, raced in the half marathon and generated funds for FSC. Through her devotion and support, she has raised Ten Lakhs Thirty Six Thousand Three Hundred Sixty Five rupees for higher education and nutrition. Staff and Community Health Workers from FSC gathered to cheer her on and spread the word about our non-institutional programs. FSC is grateful to everyone who helped us out throughout the marathon.



Tribute

Mrs. Muzumdar, a long-standing Managing Committee member of FSC, made her contributions to Social work as a practitioner and a passionate teacher. Remembering Mrs. Kalindi Muzumdar with great respect and gratitude for all her contributions towards FSC.

FSC also pays our heartfelt condolences to the family of our Donor and Adoptive Parents Mr. Ketan Mehta.

Expression Of Gratitude

We at Family Service Centre take this opportunity to express our sincere gratitude to all our Donors, Sponsors and well-wishers for their invaluable support, thus taking our work forward.

We express our deep gratitude to all our major sponsors Wide Horizons For Children Inc, (U.S.A.), Chance of Life, (Germany), Iris and Max Romer, (Germany), Dr. Anju Goel-Spence Chapin Services for their very valuable and continued support, with whose assistance we are encouraged to take our various programs forward.

Director's Farewell

Ms.Nirmala Fernandes after being associated with FSC for years as a staff member and later as a Director, has contributed to her fullest towards the organization. FSC bids adieu as she moves ahead toward the retirement phase and expresses gratitude for her contributions throughout the year. Ms. Nirmala Fernandes and her commitment to her work will be deeply missed by FSC.



Project Funds

United Way of Mumbai

Funds raised at Tata Mumbai Marathon 2022

Rs. 10,36,365.00

Bal Sangopan Yojana

The District Women and Child Development
Maharashtra State Government Project

Rs. 65,700.00

Donors

1,00,000.00 Above

- Mr. Melvin Tellis

Savitriben Hariram Daiya
Charitable Trust

20,001 to 50,000.00

- Mr. Rahul Johri Dr. Geeta Balakrishnan
- Shri Thokarshi Velji Vaghani Manav Rahat Nidhi Trust

10,001.00 to 20,000.00

- Ms. Diya Nair Mr. Niraj Asher
- M/s. Lifeline Pharma Ms. Rachael Alwyn Picardo

5,001 to 10,000.00

- Ms. Purnima Mirchandani Ms. Rekha Solomon
- Sanjay Co-op Credit Society Ms. Sarbani Mukherjee
- Mr. Shreyas Mehta Ms. Yamini Jhala

Up to 5,000.00

- Ms. Namita Pradhan Ms. Farhat Jay Jasani
- Ms. Renuka Vora Ms. Anjali Jinsiwale
- Esskay Steel Corporation Ms. Sara Mathis
- Dr. Kiran Mohite Mr. Melroy George D'Souza
- Ms. Valora Santosh Ms. Melita Santos
- Mr. Sameer Saluja Mr. Sadashiv Agawane
- Mr. Ashish Chawla Ms. Tinsy Thomas
- Mr. Nishant Ambadekar Mr. Sandesh Advani
- Mr. Amit Dhairyawan Ms. Anne Lise Richard
- Mr. Richard Anderson Ms. Hetal Doshi
- Mr. Vijay Subramanyam Mr. Erle Dabreo
- Mr. Venkatesh Shenoy Mr. Pravin Fernandes
- Mr. Karan Shah Mr. Mehul Shah
- Ms. Rupal Jobanputra Mr. Fali Palkhiwala
- Ms. Brigitte Gnanou Mr. Mark Bhosale
- Ms. Irawati Mahajan Mr. Mangesh Bhosale
- Mr. Donald Gonsalves Ms. Rajashree Naik
- Ms. Anuja Sanghvi Mr. Abhijit Vaze
- Mr. Kinnar Shah Mr. Kausal Mehta
- Mr. Druv Kapadia Mr. Sree Kumar
- Ms. Deepali Bhosale

Sponsors

50,001.00 to 1,00,000.00

- M/s. Life Line Pharma Dr. Geeta Balakrishnan
- Shri Thokarshi Velji Vaghani Manav Rahat Nidhi Trust

20,001.00 to 50,000.00

- Ms. Anisha Johri Mr. Karan Vikram Rele
- Mr. Ankeet Bhandari Mr. Vijendra Singh

10,001.00 to 20,000.00

- Mr. Kiran Kamath Mr. Rahul Karnavat
- Mr. Rahul and Ms. Gauri Pradhan Ms. Lakshmi Pardeshi
- Mr. Edward Correa Mr. Gavin Joseph Fernandes
- Mr. Bharat Ashok Shah Mr. Prasad Kadam
- Mr. Ketan Dilip Mehta Mr. Nester Sonny Kagdya
- Mr. David Benedict Gabru

5,001.00 to 10,000.00

- Mr. Namit Shah Mr. Allwyn Francis Almeida
- Ms. Sharon Ester Almeida Ms. Avani Nilesh Maru
- Mr. Vijay Bavighar Mr. Raini Gerogic Chinchak
- Ms. Jenny Dedhia Mr. Srutaban Mukhopadhyay
- Ms. Bharti Nagin Parekh Ms. Kripa Agarwal/ Lund
- Mr. Patterson Peter Gonsalves Ms. Rincy Edwin Gourea
- Shri Thokarshi Velji Vaghani Manav Rahat Nidhi Trust

Donation In Kind

FSC take this opportunity to thank our donors for the various items including baby clothes and accessories, food grains, linen, clothes for all ages, shoes, bags and household items. Our beneficiaries were very glad to receive these.

Taj Group of hotels and Palace	Ms. Shalini Lekraj
Ratna Nidhi Charitabel Trust	Mr. Percy Ghaswala
Toy Bank	Ms. Amita Shah

Dr. Frederick J desouza	Ms. Rishika Shelani
Dr. Nilima Mehta	Ms. Jennifer Chhor
Ms. Sangita Rajesh Gala	Mrs. Farhat Jasani
Ms. Salomi Ghiya	Ms. Sandhya Godiawala
Ms. Shweta Jain	Mr. Vijendra Singh
Ms. Yashika Batra	Ms. Lalita singh
Ms. Vandana Sharma	Mr. Sheroo Bhansali
Ms. Jaya Nathani	Ms. Vidya Iyer
Ms. Sonam Gupta	Ms. Namrata Jangiyani
Ms. Nisha Damani	Ms. Rachana Jain
Ms. Rita	Mr. Suhel
Ms. Suchita Damani	Ms. Shraddha Jain
Ms. Yashika Gupta	Mr. Raymond Goveas
Mr. Oscar Barretto	Ms. Rina Kamath
Yazad Pavri	Ms. Ranjana Patel
Smilz - Nishkam Seva Trust	Mr. Shyam Shavaria
Ms. Tinsy Thomas	Ms. Sonal Mehta
Kumar Goradia	Harmaan Naliye
H.D. Davar	Mr. Arun Shinde
Hoshang and Minoo	

Student's Placement

**College of Social Work, Nirmala Niketan,
Mumbai:**

Ms. Foram Dalal, MSW
 Ms. Sanjana Noronha, MSW
 Ms. Vaishali Karpaiya, BSW
 Ms. Violet Siddi, BSW



Tata Institute of Social Sciences:

Ms. Priti Warkhade

Ms. Htet Ei Lin

Mr. Thomas Alex

**St. Xavier College (Autonomous):**

Mr. Vansh Verma

Mr. Jacob John

Ms. Johana Rodrigues

Ms. Esta Mathew

Ms. Swati Pandey

Networking**Education Sector**

College of Social Work, Nirmala Niketan	Holy Name High School, Colaba	Tata Institute of Social Sciences, Deonar
St. Joseph High School, Uttan	Sau Ushadevi Pandhurang Waghe High School, Colaba	College of Home Science, Nirmala Niketan
St. Xavier College (Autonomous)		

Adoption And Foster Care Support System

Dept. of Women & Child Development, Govt. of Maharashtra	Adv. Rakesh Kapoor and Company, Advocates	Indian Council of Social Welfare (ICSW)
State Adoption Resource Agency (SARA), Pune	Central Adoption Resource Agency (CARA), N. Delhi	Federation of Adoption Agencies, Mumbai
District Women and Child Development, DWCD, Mumbai City	District Magistrate, Mumbai City	Child Welfare Committee (CWC), Mumbai City I & II
Foster Families ... Mr. Parvez & Ms. Fatima Ansari	Foster Families... Mr. Rajesh & Ms. Sangita Gala	Foster Families... Mr. Paras & Ms. Shruti Savla Mr. Azhar & Ms. Rodhie Hakim

Mr. Jayesh & Ms. Varsha Kevelramani Patel Mr. Sunil & Ms. Geetanjali Rohokale Mr. Abhay & Ms. Anjali Jinsiwale	Dr. Hiren & Dr. Rekha Ambegaonkar Mr. Atif & Ms. Farzeen Chaudhary, Mr. Siddharth & Ms. Mamta Anand Dr. Sumit & Ms. Jyoti Shine	Mr. Pinakin & Ms. Maya Balsara Mr. Shailesh & Ms. Priti Dedhia Mr. Sagar Ms. Vrushali Kulkarni
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Health Sector

Dr. Rahul Verma	PHC – Colaba, Maruti Lane & Uttan	D.S. Research Centre, Andheri
Dr. Jagdish Patil	Ms. Dhara Bangera, Clinical Psychologist	P.D. Hinduja Nursing School
Dr. Mukesh Sanlecha	Dr. Gautam Sapre	Dr. Vedati Pekiam, Health Concept
Dr. R.P. Khubchandani	Dr. Neeru Vithalani	Holy Spirit Hospital, Andheri
Ruxmini Hospital	St. Elizabeth Hospital	Stella Maris Hospital, Uttan
Possa Hospital, Uttan	Surya Niketan Hospital, Uttan	

NGO Sector

Smilz- Nishkam Seva Trust	YWCA, Colaba	Connect For
Tokershi Velji Gala Manav Rahat Nidhi Trust	Big Tech Solutions	Majlis Legal Centre
United Way of Mumbai (Tata Mumbai Marathon 2022)	ARPAN organisation	Saved Pearl Foundation
Family Planning Association of India (FPAI), Mumbai	Emerald Sustainable Foundation	Toy Bank
Sisters Living Works	Kotak Unnati Foundation	Rubaroo Breaking Silence Foundation
IACN - India Alternative Care Network	Sakhi Navnirman Centre	Ratna Nidhi Charitable Trust

Public And Private Sector

Brihan Mumbai Municipal Corporation, (BMC)	Mira Bhayandar Mahanagarpalika	Credibility Alliance
Colaba, Cuffe Parade & Uttan Sagari Police Stations	Taj Group of Hotels	Bank of Baroda, Bank of India, Citizen Credit Co-operative Bank Ltd., State Bank of India
Arihant Computer Systems	Skyline Advertisers	Waghela Xerox
Nasscom Foundation	Vignette Solutions	Unik Printers
Chatrapati Shivaji Maharaj Vastu Sangrahalay	Colaba BEST bus Depot	World Trade Centre
RUSA(Rashtriya Uchcharat Shiksha Abhiyan)	Taj Wellington Mews	Neev Child Development Centre
G.C. D'souza & Co. (Chartered Accountant)	Adv. Hemant Gandhi	

Individual Resource Volunteers For FSC Programs

Ms. Waheeda Sayyid	Ms. Delice Mascarenhas	Ms. Jyoti Chowdhary , Ms. Punam Khuman, Ms. Krutika Khuman, , Ms. Anupriya Shah- Smilz Niksham Seva Trust
Ms. Deepali Bhosale	Mr. Kabir Upadhyay	Ms. Komal Dedhia (Div's & Art)
Ms. Annuja Sanghvi	Ms. Rupal Shah	Mr. Devendra Sharma
Mr. Dhruv Singh	Mr. Arvind	Mr. Rahul Karnavat & Kunjal Gala
Ms.Kavisha Shah	Ms. Sangita Rajesh Gala	Ms. Aditi Dikey
Mr. Ramesh Adhikari	Fr. Peter D'cunha	Ms. Bhavini Parekh
Dr. Ruksheda Syeda	Dr.Payal Ubale	Fr. Leslie Malya
Mr. Nirav Shah & Ms. Vaishali Shah	Sr. Marina & Sr. Rixella	Ms. Cynthia
Mr. Micky Nunis		

Credibility Alliance

“Credibility Alliance is a consortium of Voluntary Organisations which accredits organization based on their good governance and transparency in work, thereby enhancing their legitimacy. Our accreditation with Credibility Alliance expired in 2022 and has now been renewed with the validity period from the year 2022-2027.

Details of Board Members							
Name	Age	Gender	Occupation	Position in the Board	Total amount paid in last financial year (Rs.)	Form of payment Salary/ Consultancy/ Honorarium /Sitting Fees /other (Specify)	Blood relation between them
His Eminence Cardinal Oswald Gracias	78	Male	Archbishop of Bombay	President, Ex-officio member	Nil	N.A.	-
Ms. Sabeena Gonsalves	49	Female	Superior, DHM, Nirmala Niketan Institute	Vice President, Ex-officio member	Nil	N.A.	-
Dr. Lidwin Dias	55	Female	Principal, College of Social Work, Nirmala Niketan	Chair Person	Nil	N.A.	-
Ms. Greta Lopes	45	Female	College of Social Work, Nirmala Niketan	Hon. Secretary	Nil	N.A.	
Dr. Frederick de Souza	81	Male	Advocate and Management Consultant	Hon. Treasurer	Nil	N.A.	-
Dr. Nilima Mehta	69	Female	Professor & Child Protection Consultant	Member	Nil	N.A.	
Dr. Geeta Balakrishnan	66	Female	Retd. Principal, College of Social Work, Nirmala Niketan	Member	Nil	N.A.	
Fr. Emmanuel K.T.	54	Male	Archbishop House	Member	Nil	N.A.	-

Ms. Anisha Johri	52	Female	Partner, Decorage & Associate Interior Designer	Member	Nil	N.A.	
Dr. Hazel D'lima	88	Female	Retired. Principal College of Social Work, Nirmala Niketan	Member	Nil	N.A.	
Fr. Anthony Charanghat	77	Male	Holy Name Cathedral	Member	Nil	N.A.	
Ms. Jennifer Talwalkar	85	Female	R.S.C.N. (London)	Member	Nil	N.A.	
Ms. Anjali Gokarn	67	Female	Consultant in Social Sector	Member	Nil	N.A.	-
Dr. Rahul Verma	57	Male	Pediatrician	Member	Nil	N.A.	
Ms. Nirmala Fernandes	61	Female	Director	Ex-officio-member	Below Rs.1000000 p.a.	Salary	

Credibility Alliance's Transparency & Accountability Disclosures			
Distribution of paid staff according to compensation levels			
Slab of gross salary plus benefits (Rs per month)	Male (No's)	Female (No's)	Total (No's)
10,000 - 25,000	1	4	5
25,000 - 50,000	-	9	9
50,000 - 1,00,000	-	1	1
Total	1	14	15

Details of Air Travel by Staff/ Volunteers /and Board Members at the expense of the organization in the last Financial Year.				
Name & Designation of Staff / Volunteer /Board Member	Designation	Purpose of Travel	Cost Incurred (Rs.)	Sponsored (Rs.)
Nil	N.A.	N.A.	N.A.	N.A.

Accounts

THE BOMBAY PUBLIC TRUSTS ACT, 1950
SCHEDULE VIII [vide rule 17(1)]
FAMILY SERVICE CENTRE
Registration number: F-425/BOM

BALANCE SHEET AS AT 31st March 2023

AMOUNT	FUNDS & LIABILITIES	AMOUNT	AMOUNT	PROPERTY & ASSETS	AMOUNT
3,483,172.68	TRUST FUNDS	3,483,172.68	29,430,980.64	CASH AND BANK BALANCE	22,738,340.72
31,510.00	PATRON FEES	31,510.00	7,136,889.42	INVESTMENTS	8,570,915.66
67,783.00	LIFE MEMBERSHIP FEES	67,783.00	10,517.50	FURNITURE & FIXTURES	1,131,335.50
5,447,520.61	CURRENT LIABILITIES & PROVISIONS	3,636,859.20	531,192.01	OFFICE EQUIPMENTS	451,514.01
29,859,462.28	INCOME & EXPENDITURE ACCOUNTS	26,070,946.01	1,779,869.00	OTHER ASSETS	398,165.00
38,889,448.57		33,290,270.89	38,889,448.57		33,290,270.89

INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2023

AMOUNT	EXPENDITURE	AMOUNT	AMOUNT	PROPERTY & ASSETS	AMOUNT
2,084,312.94	ESTABLISHMENT Exp EXPENDITURE ON:	2,456,679.55	1,961,748.61	INTEREST AND DIVIDENDS RECD	1,893,215.87
00.00	AUDIT FEES	35,000.00	5,607,821.09	DONATIONS RECEIVED	2,422,534.41
95,594.00	DEPRECIATION ON FIXED ASSETS	279,325.00	115,026.00	TRAINING PROGRAMME FEES	119,670.00
1,420,195.00	Remuneration To Director Contribution and taxes	1,020,240.00	1,039,791.74	Deficit for the year taken to Balance Sheet	3,788,516.27
4,065,889.50	CHARITABLE OBJECTS	3,371,238.00			
1,058,396.00	EDUCATIONAL OBJECT	1,061,454.00			
00.00	“Surplus taken to balance sheet”	00.00			
8,724,387.44		8,223,936.55	8,724,387.44		8,223,936.55

As per our even date

For: FAMILY SERVICE CENTRE

For: G.C.D'SOUZA & CO.
 CHARTERED ACCOUNTANTS

sd/-

sd/-

sd/-

sd/-

sd/-

Mr. G.C. D'Souza

Ms. Sabeena Gonsalves
 (Vice-President)

Dr. Lidwin Dias
 Chairperson

Dr. Frederick J.de'souza
 Hon. Treasurer

Ms. Greta Lopes
 Hon. Secretary)

Mumbai: 17th August 2023

G.C. D'SOUZA & CO.
Chartered Accountants

301/C Miranda Apartments, Veer Savarkar Road (Cadell Road), Dadar, Mumbai 400 028

Tele: 9820968433

Gavin C. D'Souza B.Com., Grad.C.W.A., C.S., Dip. in Comp Mgt., F.C.A

UDIN 23037939BGWQVB9277

The Members,
FAMILY SERVICE CENTRE
Mumbai

We have audited the attached Balance Sheet as on 31st March 2023 and the Income and Expenditure Account for the year ending 31st March 2023 of the FAMILY SERVICE CENTRE which is attached herewith.

The Board of trustee is responsible for the matters stated in the Maharashtra Public Trusts Act 1950 (here in after referred to as the "ACT") and other statutory regulations governing its operation, with respect to the preparation of these financial statements that give a true and fair view of the financial position and financial performance of the node of the trust in accordance with the accounting principles generally accepted in India. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding the assets of the trust and for preventing and detecting frauds and other irregularities, selection and application of appropriate accounting policies, making judgments and estimates that are reasonable and prudent and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatements, whether due to fraud or error.

Our responsibility is to express an opinion on these financial statements based on our audit.

We have taken into account the provisions of the Act, the accounting and auditing standards and matters which are required to be included in the audit report under the provisions of the Act and the Rules made thereunder.

We have conducted our audit in accordance with the Auditing Standards as per the authoritative pronouncements issued by the Institute of Chartered Accountants of India. Those Standards and pronouncements require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material mis statement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessing of the risks of material mis statement of the financial statements, whether due to fraud or error in making those risk assessments, the auditor considers internal control relevant to the trust's preparation and for presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances. An

audit also includes evaluating the appropriateness of the accounting principles used and the reasonableness of the accounting estimate made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

We report that

1. We have sought and obtained information and explanations which to the best of our knowledge and belief were necessary for the purpose of the audit.
2. The Income and Expenditure Account for the year ended 31st March 2023 examined by us are in agreement with the books of accounts of the trust.
3. In our opinion and to the best of our knowledge and according to the information and explanation given to us, the said accounts annexed hereto, give all the information required by the Bombay Public Trust Act 1950, and the Rules made there under and other statutory provisions governing the operations and give a true and fair view:-
4. In the case of the Balance Sheet, of the state of affairs of the FAMILY SERVICE CENTRE of the trust as on 31st March 2023

**For G.C.D'SOUZA & CO.
CHARTERED ACCOUNTANTS**

Sd/-
(G.C. D'SOUZA)
Mem No. F 037939
PROPRIETOR.

30th August 2023
Mumbai.

Sponsor Education
to deserving students



Donate in Kind



Support nutrition cost
to
Ante Natal Care &
Post Natal Care



BE THE
CHANGE
MAKER

Support nutrition cost
to preschool students



Sponsor an awareness
event
or
life skill education



FAMILY SERVICE CENTRE

Member of the Credibility Alliance

Registered under the Bombay Public Trust Act 1950,

Vide No.F-425 (BOM) Dated 20 June 1955

Donations to the Family Service Centre are exempted from

Income Tax under Section 80(G) of the I.T Act 1961